

Website Notice

Southwest Virginia Legal Aid Society (“SVLAS”) Notifies Individuals of Data Security Incident

On or about January 18, 2021, SVLAS experienced ransomware incident, which may have resulted in the inadvertent exposure of personal and confidential information. SVLAS has worked diligently to determine exactly what happened and what information was involved as a result of this incident.

SVLAS immediately commenced a third-party forensic investigation which found no evidence that any sensitive accessed has been misused. The information that was compromised may have included: names, mailing addresses, dates of birth, driver’s license number, Social Security numbers, financial account information, medical information, and confidential and/or material information regarding a matter with SVLAS. As of this writing, SVLAS has not received any reports of related misuse, identity theft or fraud since the date of the incident.

SVLAS mailed notification letters to affected individuals on January 25, 2022, which included additional information about what occurred, outlined the specific personal information that could have been exposed for that individual, and provided a toll-free number that individuals can call to learn more about the incident. The call center can be reached at 1-800-939-4170 and is available Monday through Friday from 9:00 am to 9:00 pm Eastern time.