BETTER BUSINESS BUREAU SERVING WESTERN VA:
1-540-342-3455
WWW.BBB.ORG
INFO@ROANOKE.BBB.ORG

OLDER ADULTS INFO:
AARP, 1-888-687-2277
ELDERCARE LOCATOR, 1-800-677-1116
OFFICE FOR AGING SERVICES (VIRGINIA), 1-804-662-9333
ADULT PROTECTIVE SERVICES HOTLINE, 1-888-832-3858

NATIONAL DO NOT CALL LIST:
1-888-382-1222 OR WWW.DONOTCALL.GOV

TO OPT OUT OF RECEIVING PRE-APPROVED CREDIT CARDS:
DIRECT MAIL OPT OUT, 1-888-567-8688 OR WWW.OPTOUTPRESCREEN.COM

TO REPORT ABUSIVE PHONE CALLS OR FILE A COMPLAINT AGAINST A COMPANY WITH THE FEDERAL GOVERNMENT: FEDERAL TRADE COMMISSION, 1-877-382-4357 OR WWW.FTC.GOV

TO FILE A COMPLAINT WITH THE COMMONWEALTH OF VIRGINIA:
VA DEPT. OF AG & CONSUMER AFFAIRS, 1-800-552-9963 OR WWW.VDACS.VIRGINIA.GOV

DO YOU NEED TO CHECK OUT A CONTRACTOR? BOARD OF CONTRACTORS 1-804-367-8511

DO YOU THINK SOMEONE HAS STOLEN YOUR SOCIAL SECURITY NUMBER?
SOCIAL SECURITY FRAUD HOTLINE, 1-800-269-0271 OR WWW.SSA.GOV

DO YOU HAVE MEDICARE QUESTIONS? MEDICARE HOTLINE, 1-800-633-4227

FOR A FREE CREDIT REPORT ONCE A YEAR: 1-877-322-8228 OR WWW.ANNUALCREDITREPORT.COM

DO YOU NEED TO PLACE A 'FRAUD ALERT' ON YOUR CREDIT REPORT? SEE NUMBERS BELOW FOR TRANSUNION, EXPERIAN AND EQUIFAX

DO YOU NEED CREDIT COUNSELING? CONSUMER CREDIT COUNSELING, 1-800-769-3571

YOUR LOCAL, NON-EMERGENCY POLICE/SHERIFF DEPARTMENT PHONE NUMBER: CHECK ONLINE FOR YOUR LOCALITY

If you are concerned that your ID has been or will be stolen…

You might want to consider a **Credit Report Security Freeze** which allows a consumer to block access to their credit report by third parties. The freeze can help protect consumers from identity theft **before** it happens. There is no charge to set up a credit freeze. You must contact all 3 major credit reporting agencies to place a freeze on your report. For full details visit the following websites:

TransUnion	**Experian**	**Equifax**
1 (800) 916-8800	1-888-397-3742	1 (888) 548-7878
https://www.transunion.com/personal/	https://www.experian.com/	https://www.equifax.com/